

# Free Membership Campaign

when you spend a minimum RM10.00

## Terms and Conditions

### 1. CAMPAIGN PERIOD

This campaign period is from 1 April – 30 June 2024.

### 2. FREE MEMBERSHIP

- 2.1 Applicants must be 18 years of age and above and must ensure that his/her details provided to COSWAY during membership application or at any time subsequently are correct, precise, and updated. COSWAY shall reserve the right to reject a membership application, or to terminate a membership, if the application has been approved, at COSWAY's discretion, should the applicant or member be found to have submitted incorrect, imprecise, and outdated details.
- 2.2 If an applicant has an immediate family member(s) who is (are) an existing COSWAY member(s), the applicant shall be sponsored by an immediate family member. Immediate family members are defined as spouse, parents, brothers, sisters, and children.
- 2.3 Applicants must be new to Cosway or with membership that has expired more than 6 months.
- 2.4 Membership is **free for a year** when signing up as a new Cosway Member, with a minimum spend of RM10.00 on Cosway products. Applicable to all product categories (C, N, T, P, S, V, B, M, RN, Q).
- 2.5 New Member registration for Free Membership is applicable for in-store and online registration.
- 2.6 The new member will receive a Starter Kit, Member's Special Offers (monthly e-catalogue) and enjoy member-exclusive discounts. This includes a Birthday Voucher worth RM200.00 and e-Redemption Coupons (eRCs) for purchases at Cosway stores. They can also save up to 50% on Smart Set and get RM10 off (up to RM50 off) and can be eligible for Incentives and Bonuses. Additionally, new members will receive an RM5.00 welcome e-voucher, which can only be used on the next purchase with RM50 spent (applicable to promotional categories P, S, V, B and M).
- 2.7 Smart Set (s) must be purchased in a single receipt within 30 days of joining.
- 2.8 For full benefits and terms & conditions, please refer to the SMART Membership Manual at <https://bit.ly/3zMXCFr>

### 3. FREE RENEWAL

- 3.1 For existing Cosway members whose membership has expired for renewal or lapsed no longer than 6 months, you will enjoy FREE RENEWAL within the campaign period with a minimum spend of RM10.00 on Cosway products. Applicable to all product categories (C, N, T, P, S, V, B, M, RN, Q).
- 3.2 The One (1) Year Free Renewal will continue from the last membership expiry date. For example, if a membership expires in April 2024, its renewal validity will be from May 2024 until April 2025.
- 3.3 Members will need to visit any of our Cosway stores to perform the renewal.
- 3.4 With this renewal, they will receive Member's Special Offers (monthly e-catalogue) and continue to enjoy member-exclusive discounts, Birthday Voucher worth RM200.00, e-Redemption Coupons (eRCs) when making purchases at Cosway stores, along with Incentives and Bonuses. Additionally, members will be rewarded with eRC when they make purchases from Loyalty Rewards deals.

### 4. FREE AUTO RENEWAL

- 4.1 Enjoy free auto-renewal with a minimum spending of total RM200.00 per annum.
- 4.2 The One (1) Year Free Auto Renewal will continue from the last membership expiry date. For example, if a membership expires in April 2024 and the member meets the minimum spending requirement of RM200.00 per annum (from May 2023 to April 2024), the renewal will be extended automatically until April 2025.
- 4.3 Members eligible for auto-renewal, whose membership expiry falls between April and June 2024, will be rewarded with e-Redemption Coupons (eRCs) when they make purchases from Loyalty Rewards deals.

### 5. WELCOME REWARDS

- 5.1 Exclusive to **newly signed-up members**.
- 5.2 RM5.00 welcome e-voucher is applicable only with the next purchase requiring a minimum spending of RM50.
- 5.3 Applicable to product categories P, S, V, B and M.
- 5.4 Valid for both in-store and online purchases.

## **6. LOYALTY REWARDS**

- 6.1 Loyalty Rewards deals, which can be found at [https://shop.cosway.com.my/cosway/my/BusinessTemplateFile\\_my.jsp?fl=Loyalty-Rewards](https://shop.cosway.com.my/cosway/my/BusinessTemplateFile_my.jsp?fl=Loyalty-Rewards), are exclusive to **renewal and auto-renewal members**.
- 6.2 Each member is entitled to make a one-time purchase of up to 3 items (1 unit each).
- 6.3 Only applicable to in-store purchases.

## **7. GENERAL**

- 7.1 No returns/refunds for items bought under this campaign will be given, except for products found to be defective, in which case a replacement of the same product or product with similar value will be given.
- 7.2 Exchange of products is allowed, if they fall under the same product category (C, N, T, P, S, V, B, M, RN, Q).
- 7.3 COSWAY (M) SDN BHD reserves the right to incorporate, delete and /or amend these Terms and Conditions at any point of time. Any new or amended Terms and Conditions will supersede the existing Terms and Conditions with immediate effect.
- 7.4 By participating in this Campaign, Members agree to be bound by the Terms and Conditions herein along with the Policies and Procedures of COSWAY (M) SDN BHD.
- 7.5 The campaign's Terms and Conditions shall be governed and construed in accordance with the laws of Malaysia.