

Free Membership Campaign

when you spend a minimum RM10.00

Terms and Conditions

1. CAMPAIGN PERIOD

This campaign period is from 1 October – 31 December 2023.

2. FREE MEMBERSHIP

- 2.1 Applicants must be 18 years of age and above and must ensure that his/her details provided to COSWAY during membership application or at any time subsequently are correct, precise, and updated. COSWAY shall reserve the right to reject a membership application, or to terminate a membership, if the application has been approved, at COSWAY's discretion, should the applicant or member be found to have submitted incorrect, imprecise, and outdated details.
- 2.2 If an applicant has an immediate family member(s) who is (are) an existing COSWAY member(s), the applicant shall be sponsored by an immediate family member. Immediate family members are defined as spouse, parents, brothers, sisters, and children.
- 2.3 Applicants must be new to Cosway or with membership that has expired more than 6 months.
- 2.4 Membership is **free for a year** when signing up as a new Cosway Member, with a minimum spend of RM10.00 on Cosway products. Applicable to all product categories (C, N, T, P, S, V, B, M, RN, Q).
- 2.5 New Member registration for Free Membership is applicable for in-store and online registration.
- 2.6 The new member will receive a Starter Kit, Member's Special Offers (monthly e-catalogue), and enjoy member-exclusive discounts, Birthday Voucher worth RM200.00, e-Redemption Coupons (eRCs) when making purchases at Cosway stores, up to 50% savings for One (1) Starter Set, Incentives and Bonuses. Additionally, new members will get an RM8.00 welcome e-voucher on their first purchase with a spending of RM80.00 and also get to enjoy Welcome Rewards deals.
- 2.7 Starter Set (s) must be purchased in a single receipt within 30 days of joining.
- 2.8 For full benefits and terms & conditions, please refer to the SMART Membership Manual at <https://bit.ly/3zMXCFr>

3. FREE RENEWAL

- 3.1 For existing Cosway members whose membership has expired for renewal or lapsed no longer than 6 months, you will enjoy FREE RENEWAL within the campaign period with a minimum spend of RM10.00 on Cosway products. Applicable to all product categories (C, N, T, P, S, V, B, M, RN, Q).
- 3.2 The One (1) Year Free Renewal will continue from the last membership expiry. For example, if a membership has expired in October 2023, its renewal validity will be from November 2023 until October 2024.
- 3.3 Members will need to visit any of our Cosway stores to perform the renewal.
- 3.4 With this renewal, they will receive Member's Special Offers (monthly e-catalogue) and continue to enjoy member-exclusive discounts, Birthday Voucher worth RM200.00, e-Redemption Coupons (eRCs) when making purchases at Cosway stores, along with Incentives and Bonuses. Additionally, you will get a FREE RM15.00 renewal e-voucher to be used with a minimum spend of RM120.00 (only on promotional categories P, S, V, B, M) and also get to enjoy Welcome Rewards deals.

4. FREE AUTO RENEWAL

- 4.1 Enjoy free auto-renewal with a minimum spending of total RM600.00 per annum.
- 4.2 The One (1) Year Free Auto Renewal will continue from the last membership expiry. For example, if a membership expires in October 2023 and he/she meets the minimum spending of RM600.00 per annum (from November 2022 – October 2023), the renewal validity will extend automatically until October 2024.
- 4.3 Loyalty Rewards deals are exclusively for auto-renewal members.
- 4.4 Auto-renewal members are entitled to get a FREE RM30.00 loyalty e-voucher (RM15.00 e-voucher x 2) if his/her auto-renewal membership expiry month is from October – December 2023. Each RM15.00 e-voucher can be used with a minimum spend of RM120.00 (only promotional categories P, S, V, B, M). Multiple vouchers are allowed. Additionally, auto-renewal members are entitled to get a FREE GIFT with any purchase upon auto-renewal of their membership.

5. RM8.00 WELCOME E-VOUCHER

5.1 To get RM8.00 welcome e-voucher

- 5.1.1 RM8.00 welcome e-voucher is applicable to **newly signed-up members** (only on first purchase during registration with a spending of RM80.00, including product categories C, N, T, P, S, V, B, M, RN, Q). Eligible members are entitled to get a maximum 2 x RM8.00 welcome e-voucher.

5.1.2 Selected products are excluded (N type):

- a) 78117 – DC R Series Hand & Body Lotion 200ml
- b) 78114 – DC R Series Body Spray 75ml
- c) 78115 – DC R Series Body Powder 100g
- d) 78116 – DC R Series Deodorant 50g
- e) 5206 – Miyami Two-Way Cake (Light) 13.2g
- f) 5207 – Miyami Two-Way Cake (Medium) 13.2g
- g) 5208 – Miyami Two-Way Cake (Dark) 13.2g
- h) 0897N – PowerMax Concentrated Dishwash 600ml
- i) 0898 – PowerMax Bathroom Cleaner 600ml

5.1.3 Applicable for both in-store and online purchases.

5.2 To utilise RM8.00 welcome e-voucher

- 5.2.1 RM8.00 welcome e-voucher can be used on the next purchase with a minimum spend of RM50.00 (only promotional categories P, S, V, B, M). Multiple vouchers are allowed.
- 5.2.2 Validity of e-voucher is 30 days from the date of issue.
- 5.2.3 SV, GV and eRC earnings remain unchanged.
- 5.2.4 BPoint earnings are based on nett invoice amount.
- 5.2.5 Not applicable for Starter Set, Smart Pack, Value Set, Razer Services, U Mobile Card, warehouse clearance items and The Great Redemption Programme.
- 5.2.6 Cannot be used with other promotional including extra eRC, Instant Rebate and other promotional vouchers.
- 5.2.7 This e-voucher cannot be exchanged for cash and is non-refundable/ non-transferable.
- 5.2.8 Should the value of the product redeemed exceed the amount stated in the voucher, the difference thereof shall be borne by the holder/ bearer. However, should the value of the product redeemed is less than the amount stated in the voucher; the difference will not be refunded to the holder/ bearer.

6. WELCOME REWARDS

- 6.1 Welcome Rewards deals (https://shop.cosway.com.my/cosway/my/BusinessTemplateFile_my.jsp?fl=Welcome-Rewards) are exclusively for **newly signed-up and renewal members**.
- 6.2 Each member is entitled to make a one-time purchase of up to 3 items (1 unit each).
- 6.3 Only applicable to in-store purchases.

7. LOYALTY REWARDS

- 7.1 Loyalty Rewards deals (https://shop.cosway.com.my/cosway/my/BusinessTemplateFile_my.jsp?fl=Loyalty-Rewards) are exclusively for **auto-renewal members**.
- 7.2 Each member is entitled to make a one-time purchase of up to 3 items (1 unit each).
- 7.3 Only applicable to in-store purchases.

8. GENERAL

- 8.1 No returns/refunds for items bought under this campaign will be given, except for products found to be defective, in which case a replacement of the same product or product with similar value will be given.
- 8.2 Exchange of products is allowed, if they fall under the same product category (C, N, T, P, S, V, B, M, RN, Q).
- 8.3 COSWAY (M) SDN BHD reserves the right to incorporate, delete and / or amend these Terms and Conditions at any point of time. Any new or amended Terms and Conditions will supersede the existing Terms and Conditions with immediate effect.
- 8.4 By participating in this Campaign, Members agree to be bound by the Terms and Conditions herein along with the Policies and Procedures of COSWAY (M) SDN BHD.
- 8.5 The campaign's Terms and Conditions shall be governed and construed in accordance with the laws of Malaysia.